

4th World Congress on Maintenance

Health care Facility Management

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Hospitals are factories. Factory's Health.

Health quality requires the best buildings and these require facility leaders

A facility leader needs a wide range of professional skills: communication, management, influencing, vision and change.

A hospital organization is integrated by three groups of staff:

- Medical Managers
- Administration Managers
- Facility Managers

The assessment allows triangulation among medical leaders against those non clinical managers, accountants and others, and on this struggle the Hospital loses.

The most of health facility managers have the experience and technical capability, but not the time, necessary to identify maintenance priorities, meets the goals and lost the opportunity to show his real work.

Add to this they need advanced tools, and they haven't them. They need strategic cost planning to manage the most complex building projects and maintenance, an accurate accounting of complex industrial turnarounds or outages and an integrated control board.

Facility managers combine a strong business background with a greater effort that goes into the front end of each project; they face particular risks, and they are exposed.

Health care Organization must provide means of assessing how facility managers currently work and provide a framework within which they can

develop and integrate with clinical areas. This is the main function of the Operational Logical Center (OLC). This external center looks at the strategies Hospital Managers can adopt to help them to be more effective.

In so doing, the OLC must identify the broad themes which form the basis of their model of Central Processes. The themes we must work there are:

- Procedure implementation
- Customer Support Center
- Procedures control
- Procedures revision
- Management control

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- **Industrial Engineer** – Universidad Católica Argentina -1973
- Maintenance & Facility Management Specialist



- President of the Comité Argentino de Mantenimiento (Argentinean Maintenance Committee) since 2003 – to date
- President of the Latin American Maintenance Federation since 2007 – to date
- Member of the Board of Trustees of the Argentinean Hospital Architecture and Engineering Association since 2004 - to date
- Member of the Operational Logistic Center Ciudad Victoria Hospital (Mexico)
- Maintenance and Facility Management consultant of the City of Buenos Aires Government since 2002 – to date
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- Instituto Cardiovascular de Buenos Aires Facility Manager (1994 – 1999)
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